



Return completed request to:  
**Hospice of Central New York and  
Hospice of the Finger Lakes**  
990 Seventh North St.  
Liverpool, NY 13088  
Phone (315) 634-1100  
Fax: (315) 766-1125

**Patient Request for Alternative Communications**

Patient's Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone#: \_\_\_\_\_ MR#: \_\_\_\_\_

I am requesting that Hospice communicate with me in the alternative manner and/or location described below regarding my health information. I understand that Hospice may deny this request if it imposes an unreasonable administrative burden.

**Description of the health information to be communicated by this request:**

\_\_\_\_\_  
\_\_\_\_\_

**Alternative Communication Requested:** I request that Hospice communicate with me in the following manner and/or location: *(check one or both)*

☐ Alternative Method: \_\_\_\_\_

☐ Alternative Location: \_\_\_\_\_

**If I request communication by email:**

E-mail address: \_\_\_\_\_

1. I understand that email communication has a number of **RISKS** that should be considered. These include, but are not limited to, the following:
  - E-mail can be circulated, forwarded, stored electronically and on paper, and broadcast to unintended recipients.
  - E-mail senders can easily misaddress an E-mail.
  - Backup copies of E-mail may exist even after the sender or the recipient has deleted his or her copy.
  - Employers and on-line services have a right to inspect E-mail transmitted through their systems.
  - E-mail can be intercepted, altered, forwarded, or used without authorization or detection.
  - E-mail can be used to introduce viruses into computer systems
  - E-mail is not encrypted and may be accessed by others.
  - There may be a **DELAY** in email communications whereby they may not be received and read the same day.
2. If I need to contact Hospice urgently, I agree to call Hospice by phone: **(315) 634-1100**

**By signing this form, I am confirming that it accurately reflects my wishes.**

\_\_\_\_\_  
*Patient/Personal Representative Signature* *Date*

If signed by Personal Representative: *Print Name:* \_\_\_\_\_

Relationship to patient/nature of authority: \_\_\_\_\_ Phone: \_\_\_\_\_